**My case study**

We hear from Lauren today who started her Ongo journey as an apprentice and has worked her way up to being a HR Business Partner.

**Q1. What was your apprenticeship in and why did you choose this one?**

My apprenticeship was in Maintenance. When searching for a role, I knew I wanted to gain administration experience, which this specific apprenticeship offered.

**Q2. What experience did you gain from your apprenticeship and how has your apprenticeship benefited you?**

I gained some valuable skills that enabled me to progress within Ongo. It was my first ‘proper’ job, so I literally just took everything that I could in, undertook tonnes of training and it was a great start to understanding what social housing is and what it means.

**Q3. What was the outcome at the end of your apprenticeship?**

During my apprenticeship I secured a maternity leave cover role in Human Resources and the rest is history… eight years later, I’m a HR business partner.

The experience I gained in one team has helped me across the organisation, especially when it came to building relationships as this is valuable for my current role.

**Q4. If you had one sentence to describe your apprenticeship, what would it be?**

Invaluable experience that lead me to where I am today in my career.